ZAINAL MUIZZ SOLUTIONS

COAT Profile

Consulting
Outsourcing
Advisory
Training

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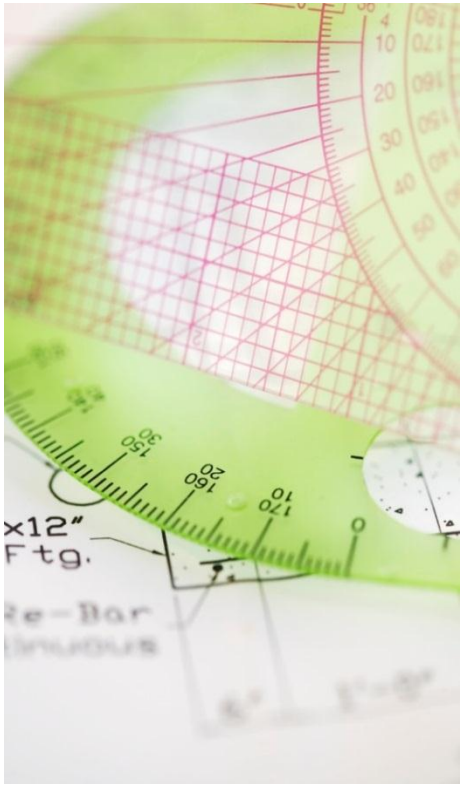
About Us

- Zainal Muizz Solutions provides consultancy, outsourcing, advisory and training services in the field of organizational and performance improvement.
- The Principal and Key Associates have been involved in providing consultancy and training services for more than 12 years
- Organizational improvement is now a critical element in any business where success is always with those who continuously improve in meeting market demands
- We provide solutions that are tailored to our clients' needs in attaining the desired organizational goals
- Our solutions appeal to organizations of various sizes that includes entrepreneurs, small & medium sized businesses and large corporations also not forgetting the family owned and run businesses needing to make the transition to a professionally managed ones.



Our Mission

"We are devoted to making continuous improvement a culture for our Clients. Our mission is to provide options for improvement intervention that enhances our Clients' management practices, performance, productivity and overall organizational improvements leading to Organizational Excellence"

Our Services

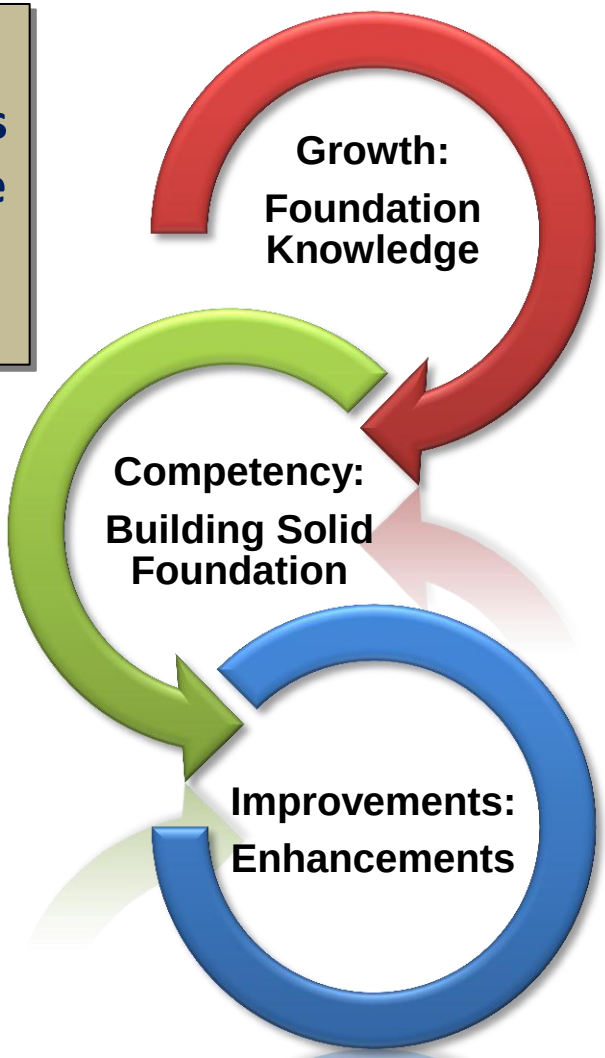
- Organization Improvement
- Performance Improvement
- Balanced Scorecard Implementation
- Process Improvement
- ISO 9001:2008
- OHSAS 18001:2007
- Lean Sigma Implementation
- 5S Implementation
- Standard Operating Policies & Procedures

- Outsourcing
  - Full set Accounts
  - Bookkeeping
  - On-site / Off-site

Or contact us for other related consulting services

Application of our Services – All levels

Our services appeals to various organization sizes and across industries due to its customizable nature



Stage 1: Growth

These are fundamental entrepreneurship services & knowledge used to **start & grow** a business venture

Stage 2: Build Competencies

Owners/Managers start to realize in order to make the venture work more effectively, the **in-depth understanding** of the organizational efficiency must be acquired

Stage 3: Improvements

With solid understanding of the foundation, **more advanced knowledge and tools** are likely to be utilized and deployed.

Training & Development

- Performance Improvement
- Balanced Scorecard
- Leadership
- Team Dynamics
- Problem Solving
- Change Management
- Quality Awareness
- Quality Auditing
- Quality Tools
- Lean Sigma Tools
- 5S
- Customer Driven Organization
- Organization Excellence
- Train the Trainer

Or contact us for more topics and customization

Experience

Below are some of the clients we have had the privilege to serve in various capacities:

Agro Industry
- TDM Bhd
- Agromas
- EcoOils
- QL Resources Bhf

Construction
- WWE Holdings Bhd
- PPES Works Sdn Bhd
- Hamdan Kui Ling
- Jong Kui Ling Construction
- Musyati Construction
- Sebiro Holdings
- WFC Development

Event
- Nova Spectra
- The Continuity Company

Education
- SEGi University Group

Financial Services
- Amanah Saham MARA
- Amanah Ikhtiar

Healthcare
- Kuantan Medical Centre
- Taman Desa Medical
- Kelana Jaya Medical
- Kuala Terengganu Specialist
- Hanoi-French Hospital Vietnam

IT & R&D
- Multimedia Glory
- Mamoru Corp
- Alam Ozon
- ICmic

Manufacturing
- Malaysian Industrial Gas
- CMS Premix & Concrete
- Prolexus Bhd
- Central Cables Bhd
- ETI Tech Bhd
- Rolls Royce
- Panasonic
- Henkel
- Rex Plastics

Mining & Quarry
- CMS Quarry
- Kumpulan Semesta

Oil & Gas
- Duta Klasik
- Zelican Sdn Bhd
- MBNA

Property
- Harta Bakti
- Nationlink Group
- HICOM Properties

Public & Non-Profit Sector
- SSM
- MIER
- YPEIM
- PEKEMA
- Rajang Port Authority
- Asian Productivity Org.

Power & RE
- Cypark Resources
- HG Power Transmission

Services & Trading
- CMS Trading
- SIC Trading
- Q Services
- RM Top High Tech
- POS Malaysia
- Nakhoda System

Telecommunications
- Telekom Malaysia
- Landasan Network Services
- Landasan Teknologi
- Atlas One

Our Professional: Principal Consultant, Organizational Improvement

Zainal Abidin Jalaludin

MBA, BBA (Hons.) Finance, Dip In Banking

CMQ/OE, MMIM, Certified Trainer

Zainal has more than twenty five years of industry and consulting experience. Prior to being a consultant, Zainal was the COO at a GLC subsidiary.

Zainal has vast experience in organizational improvement and development across a wide spectrum of industries including Telecommunications, Multimedia, Manufacturing, Construction, Mining, Financial Services, Agro Industry, Healthcare and Renewable Energy.

His career has focused on building better organizations through the redesign of business processes, quality improvement and performance management for various industries. Through all of his engagements, Zainal has built awareness through workshops and training programmes to help organizations embrace change.

Zainal obtained his MBA, Bachelor's Degree and Diploma from Universiti Teknologi MARA. Zainal is also a Certified Manager of Quality/Organizational Excellence (CMQ/OE) from both the American Society for Quality (ASQ) and the Federation of Malaysian Manufacturers (FMM).

Zainal is a Certified Trainer from PSMB (HRDC), Ministry of Human Resources, Malaysia and is a member of the Malaysian Institute of Management (MIM).

Our Professional: Senior Consultant, Operational Improvement

Azman Hussain

Six Sigma Black Belt, Lean Sigma Trainer, Certified Trainer

BSc Electrical Engineering

Azman has more than twenty years industry and consulting experience specifically in the manufacturing sector. Azman has held senior positions in the manufacturing industry.

While an engineer in Sony, Azman has won numerous awards including the President's Award for his innovative PCB design. His prowess in innovative problem-solving has saved millions of dollars for his organization every year and made him one of the talented engineers in the organization. Some of Azman's work is still being used in Sony's Six Sigma training manual throughout the world.

Being a training consultant as well as a Lean Sigma practitioner, Azman has developed training courses on Black Belt, Green Belt, DOE, SPC, MSA, FMEA, and Structured 5S to name a few. He has been teaching and coaching these topics since 2003 in public as well as on-site. Until now more than 1000 technical staff of various disciplines had attended his program. Most of the participants are from multinational companies.

Azman is a registered consultant and trainer for the Asian Productivity Organization (APO) and has travelled extensively throughout Asia to conduct Lean Six Sigma programmes. Among countries that Azman has provided training in are Vietnam, Fiji, China, Pakistan and Singapore.

Our Professional: Senior Consultant, Quality & Human Development

Hairol Izhar Idris

IRCA Certified QMS Lead Auditor

Risk-based Certified Auditor, Certified Trainer

Hairol started his career in training and development during his studying days in the teachers' training college where he assisted his lecturer as a co-facilitator and slowly moved up the ladder in the field of training and development.

Hairol got himself exposed and involved in the Quality movement while conducting training courses for his clients. He was attracted to the possibility of being directly involved in improving his clients' organizations where training intervention is not possible. So began his journey in Quality Management specifically ISO 9001 since 2000 and duly received his IRCA Certification in 2003.

Hairol has spent the past 13 years promoting Quality Management through implementation of management systems, training on quality matters and auditing in a cross section of Malaysia's industrial and commercial sectors that includes Oil & Gas, Construction, Property development, Manufacturing, Telecommunications, Mining and Government agencies. He has also forged working relationships with several certification bodies through his engagements.

Our Professional: Senior Consultant, Business Outsourcing & Support

Ismalis Anita Yusop

Bachelor in Accountancy

Ismalis has 25 years accounting, bookkeeping and administrative experience from various industries. She began her career handling full sets of accounts for a Malaysian-Japanese holding company with interests in construction, property development, real estate management and general investments. Later she gained knowledge on tax management when she was appointed the Personal Assistant to a Japanese tax advisor based in Kuala Lumpur.

Ismalis later became the Head of Finance and Administration for a leading Public Accounting firm before pursuing a career in consulting. Among her clients includes a Singapore-China based manufacturing company, a diversified technology company, an LED rental services company, an integrated food services company and an engineering services company to name a few.

Ismalis is a graduate in Accountancy from Universiti Teknologi MARA (UiTM), Malaysia. She provides outsourced accounting, bookkeeping and administrative functions to clients that provides valuable support to our clients' improvement efforts

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http://zainalmuizz.weebly.com